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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I've lived at my home for over 20 years. I tried all the "big name" carriers. There were no good options. The customer service was always terrible, and the service more expensive than it should have been. These megacorps were big, slow, uncaring, and lazy. Even with their large and dense customer base, and their deep pockets, they STILL do not offer fiber optic service. I was stuck.

When I first learned of a local carrier option, I jumped on the opportunity, and have been happily with them ever since. When I call for help, a real, live local person answers the phone and speaks with me. They are working on finally bringing fiber optic service to my location. I appreciate all that they do.

Kindly allow local carriers to continue to compete. The "big guys" are not serving their customers well.

Charles Batson